



## Black Card

### Terms and Conditions

You can obtain a Black Card free of charge at any participating Lasan Group outlet. Your Black Card is issued by, and remains the property of, Lasan Group 3 – 4 Dakota Buildings, James Street, St Paul's Square, Birmingham, B3 1SD.

The Black Card Privilege Card enables you to earn points on certain purchases in participating Lasan Group outlets. 'Lasan Group' is not a formal group of companies but a trading style adopted by several companies.

#### Using your Black Card

You can use your Black Card at any participating Lasan Group outlet. It is not a credit card, charge card or debit card. You cannot transfer your Black Card or any stored points on it to any other person.

#### Participating Outlets

Lasan	<a href="http://www.lasan.co.uk">www.lasan.co.uk</a>	- 10 points for £1 spend
Fiesta del Asado	<a href="http://www.fiestadelasado.co.uk">www.fiestadelasado.co.uk</a>	- 10 points for £1 spend
Nosh + Quaff	<a href="http://www.noshandquaff.co.uk">www.noshandquaff.co.uk</a>	- 10 points for £1 spend
Raja Monkey	<a href="http://www.rajamonkey.co.uk">www.rajamonkey.co.uk</a>	- 10% Discount on the day of your visit
Izza Pizza	<a href="http://www.izza-pizza.co.uk">www.izza-pizza.co.uk</a>	- 10% Discount on the day of your visit

Outlets reserve the right to end their participation at any time.

#### Earning and redeeming points

A Black Card can only be registered in the name of an individual - <http://www.lasangroup.com/loyalty-rewards>

Only one card may be registered in the name of each individual.

Points can only be earned at the time of purchase and only if the Black Card is presented at the time of payment.

You will earn **ten points for each complete pound spent** (unless otherwise specified by individual participating outlets). Maximum points earned per transaction 9900.

**Each point equals one pence** when redeemed against a purchase.

The Black Card cannot be used in conjunction with any other discounts, offers, or privilege cards whether issued by us or by any third party.

Points have no cash value. Redeemed points cannot be used again. Points can only be earned, held and redeemed as set out in these Terms and Conditions. Any points obtained or used otherwise than in accordance with these Terms and Conditions will be invalid and cannot be redeemed.

Points are personal to the individual card holder and cannot be pooled with points earned by another individual and redeemed together.

We may, on notifying you, forfeit all accrued points, and/or suspend your right to collect and/or redeem points if you are in breach of these Terms and Conditions, if we have reasonable grounds to suspect that you are engaged in fraudulent or other criminal activities relating to us or your Black Card, or if you supply false or misleading information.

You may only redeem points (minimum 500 (£5) and maximum 5000 (£50)) against purchases made in participating outlets and only if a valid, registered Black Card is presented. You may make part payment for a purchase using redeemed points. We may request ID to verify cardholder.

#### Expiry and Cancellation

Your Black Card does not have an expiry date. However, points are valid for a period of one year from the date they are accrued. We reserve the right to remove any points from your Black Card which are more than one year old.

Expired points cannot be redeemed, reinstated, or transferred to a new card.

You have the right to cancel your Black Card at any time by returning it to Lasan, 3 – 4 Dakota Buildings, James Street, St Paul's Square, Birmingham, B3 1SD. If you cancel your Black Card you will lose the right to redeem all unused points. If you wish to cancel your Black Card you must contact us at [blackcard@lasangroup.com](mailto:blackcard@lasangroup.com).

#### Loss, theft, damage

You should immediately report any loss, theft, fraudulent or unauthorised.

In the event of loss, theft, fraud or other unauthorised use of your Black Card, or if your Black Card is damaged or malfunctions, we may, at our sole discretion, replace your Black Card and transfer any points stored on it to a replacement card. Circumstances in which we may determine, in our sole discretion, that we will not replace your Black Card include those where we reasonably believe that the notified incident has been caused by your wilful breach of these Terms and Conditions or if there are reasonable grounds for suspecting that you are or have been engaged in fraudulent or other unlawful conduct.

If we agree to replace your Black Card, a replacement card will be delivered to your registered home address, usually within 14 days of you first notifying us of the incident by email. Replacement cards will be posted to your registered home address only. We reserve the right to charge a replacement card fee for each replacement card in the event that you are issued with more than two replacement cards within any 6 month period.

#### Variation

We reserve the right to amend or waive any provision of these Terms and Conditions from time to time and at any time, or to terminate the Black Card program on reasonable notice.